

DRIVERS LICENCE - All Vans can be rented on the standard driver's licence. All Drivers must be in possession of a full clean drivers licence held for at least 2 years.

ADDITIONAL DRIVER - An additional driver can be added to your van rental with a charge of €10.84 / £12 per day (as appropriate at rental location). All additional drivers must be present at the time of hire.

FUEL POLICY - All vehicles are rented full of fuel. We recommend that the vehicle is returned full on completion of rental. If the vehicle is not returned full we will charge for the refuelling.

KILOMETRE ALLOWANCE - Your rate includes 350 free kilometres per day for 1-4 days and 190km per day for 5+ days. Anything additional to this will be charged at 19c P/KM plus VAT.

INSURANCE - The quote provided via www.hertzvanrental.com includes comprehensive insurance for the length of your rental. You must be over 25 years to drive all commercial vehicles and over 30 for passenger vehicles. Comprehensive cover is subject to a variable excess on commercial vehicles varying from €2,000 – €5,000 depending on the vehicle reserved, this means that if you damage the vehicle you are liable for this excess amount. Supercover™ can be purchased at the rental counter to waive the variable excess. It should be noted that Supercover™ on vans reduces your excess to between €200 - €400 / £250 (as appropriate at rental location) depending on vehicle rented. The daily charge for Supercover is between €20 - €25 / £20 plus VAT (as appropriate at rental location) depending on vehicle rented.

Please note that Hertz Insurances do not cover wheels, tyres, loss/misplaced keys and fuel contamination.

Your liability for damage to or loss of the vehicle will not be reduced where you or an authorised driver are grossly negligent (for example failure to assess the vehicle's height, driving on unsuitable road conditions, improper use of the vehicle, contribution to damage to / theft of the vehicle) and in particular, but not limited to, in the following circumstances:

- Driving on a beach causing damage by salt water and/or sand
- Burning a clutch (which requires persistent ill use) or using the handbrake incorrectly
- Carrying especially dirty or smelly materials that require extra cleaning costs

If wish to transfer your own comprehensive insurance policy onto the rental vehicle on a temporary basis you should check with your own insurance company. We must receive confirmation of insurance coverage in writing before we can release the vehicle. Please contact us on (IRE)1890 826 826 or (NI)0800 055 6848 for more information.

PAYMENT - We accept all major Credit Cards and Bank issued Debit Cards. There must be sufficient funds to meet the rental charges, the fuel capacity and any relevant excess amount. This amount, in total, will be pre-authorised on your charge card at the start of hire. To use a debit card you must include our Super Cover to your rental.

DRIVING ABROAD - Vehicles are not permitted to leave the island of Ireland unless otherwise prearranged. Vehicles may be driven into the UK mainland but not into any other countries. If driving into the UK mainland, you must purchase a supplementary "Breakdown Insurance" such as provided by the AA. If you wish to cross the Irish border, your rental will be subject to a **cross border fee** of €30.00 / £25.00 (as appropriate at rental location). If these terms are ignored the driver will be held responsible in case of accidents and will bear all consequences, including the cost of repatriation of the vehicle.

FAIR USE POLICY - We rent this vehicle based on a fair usage policy; this means that we expect to receive the vehicle back in the same condition as we gave it to you. Unacceptable activity or misuse will void all insurances and the renter will be responsible for all costs in rectifying the vehicle condition and all third party costs.

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FINES AND PENALTIES - You will be responsible for any costs of parking fines or others penalties incurred whilst you rent the vehicle. We reserve the right to make reasonable charges for our time incurred and the administration costs involved in processing any fines and/or penalties. At present our administration charge for processing any fines and/or penalties is €35 / £42 (as appropriate at rental location).

NO SHOW FEES / LOST RENTAL CHARGES - Cancellations are free with 48 hours notice prior to pick up time and date. If you cancel your reservation less than 48 hours before pick up time and date Hertz reserve the right to charge an administration fee to cover our cost incurred in reserving and preparing a vehicle. This fee will be EUR 35.00 / GBP 35.00 exclusive of VAT (as appropriate at rental location). This will be taken from the credit card you used to make your booking.

Should you fail to cancel your reservation and do not pick up the vehicle within 2 hour from the pickup time and date, Hertz reserves the right to charge a No Show Fee. This fee will be the full value of the reservation. The fee will be to compensate Hertz for loss of revenue and costs incurred in reserving and preparing a vehicle. This will be taken from the credit card you used to make your booking.

RETURN OF THE VEHICLE - The grace period for returning the vehicle is 29mins after the specified return time. If you return the vehicle later than the time you will be billed for a full day rental. Return of this vehicle to an unauthorised location will incur a charge of €250 / £200 (as appropriate at rental location).

CHILD SEATS - Child, Baby or Booster seat are not permitted in commercial vehicles.

TOLL CHARGES - The National Roads Authority has introduced a 'No Barrier Tolling' system on the Dublin M50 motorway between Junction 6 (N3 Blanchardstown) and Junction 7 (N4 Lucan). There is no toll barrier or tolling booth stand therefore no cash payment facility at the tolling point.

All Hertz vehicles have been registered with the Toll Operator and therefore Hertz will be charged automatically for each toll incurred.

A Toll Fee of EUR €4.70 and up to €6.30 per usage will be charged to you by Hertz. Hertz will be advised after the rental of the toll charge accrued for each rental and will charge your credit card separately.

IMPORTANT: Please do not pay these charges directly as this will result in duplicate payment which will be impossible to identify.

ROADSIDE ASSISTANCE - In the unlikely event of a breakdown with your Hertz vehicle please call +353 (0)53 915 2564.

Premium Emergency Roadside Service (PERS) - If you accept our optional Premium Emergency Roadside Service (PERS) by paying the daily premium of €5 / £5 plus VAT (as appropriate at rental location), roadside assistance will be provided and the standard recovery/breakdown charge will be waived.

Premium Emergency Roadside Service (PERS) does not cover any damage to the vehicle, its parts or accessories, the cost of specialist recovery being required as a result of an accident/incident, the delivery of a replacement vehicle due to being involved in an accident/incident or as a result of lost keys.

GOODS AND PAYLOADS - We are not responsible for damage caused to cargo regardless of how it occurs; we are in no way responsible for water ingress into load areas, theft of goods or any damage done by incorrect loading and insufficient packaging. In signing the rental agreement the customer agrees to this.

Vehicles are given payload levels – it is the customer's responsibility to make sure that these limits are not exceeded. All costs and charges incurred by customers who have been stopped for an overloaded vehicle are the customers own. Also all repairs required by misuse by overloading will be the full responsibility of the renter.

OTHER DOCUMENTATION - In addition to your photo ID Drivers Licence you will need to provide a valid form of identification such as a utility bill detailing your current home address as per the drivers licence. The documentation must be no older than 3 months old prior to the start of the hire and must be the original document. Photocopies will not be accepted.